# **MBALI BOOYSEN**

Graduate

+27 11 123 4444 ■ mbali@sample.com ■ www.linkedin.com/MbaliBooysen Simons Town, Cape Town, South Africa

## **PROFESSIONAL SUMMARY**

I am a young and dynamic Bachelor of Arts in Communication Science graduate with a love for working with people. My ambition is to build a career in Public Relations. Some of my academic achievements include being the President of the Golden Key Society as well as graduating top of my class. In my downtime, I volunteer at a children's home and enjoy baking and bowling.

I am highly skilled at relationship building with different individuals across different levels. I also have exceptional writing, presenting, and interpersonal communication skills. Adept at assessing needs, generating options, and implementing solutions in collaboration with different stakeholders.

## **EDUCATION**

UNIVERSITY OF SOUTH AFRICA ■ 2016 **Bachelor of Arts in Communication Science** 

DAMELIN ■ 2013 Solutional N Diploma: Public Relations

WYNBERG GIRLS' HIGH SCHOOL ■ 2011 **WATTIC** 

## **PROFESSIONAL TRAINING**

#### Seminars or Workshops

- Self Mastery 2018
- Communicating Across Cultures 2018
- Conflict Resolution 2017

## **ACHIEVEMENTS AND AWARDS**

- Golden Key President 2015
- Represented my school in Huston Texas as Head of Debate Team 
  2015
- Hokey Team Captain 2011



## LANGUAGES

English	•••••
Afrikaans	$\bullet\bullet\bullet\bullet\bullet\bullet$
Sesotho	$\bullet\bullet\bullet\bullet\bullet$
Setswana	$\bullet\bullet\bullet\bullet\bullet$
Zulu	••••

## ATTRIBUTES

- Articulate
- Ambitious
- Charismatic
- Cooperative
- Creative
- Determined
- Efficient
- Focused

## **PROFESSIONAL SKILLS**

- Coordination Skills
- · Conflict Resolution
- Communication
- Correspondence
- · Content Management
- Negotiating
- · Problem Solving
- Presentation

#### **COMPUTER SKILLS**

MS Word	••••
MS Excel	••••
MS PowerPoint	
MS Outlook	
Internet	••••

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## **CAREER HISTORY**

#### ABC CAREER SOLUTIONS, JOHANNESBURG February 2017 - Current

#### 🛠 Admin Assistant

#### **Role Summary**

- My role includes providing general administrative and clerical support including mailing, scanning, faxing and copying.
- · Maintaining electronic and hard copy filing system.
- · Opening, sorting and distributing incoming correspondence.
- · Performing data entry and scanning documents.
- · Manage calendar for the Managing Director.
- · Assisting in resolving any administrative problems.
- · Run company's errands.
- · Assisting with customer queries.
- Preparing and modifying documents including correspondence, reports, drafts, memos and emails.
- · Scheduling and coordinating meetings, appointments and travel arrangements for Managers.
- · Maintaining office supplies for the department.

#### Achievements

- · Won the CEO award for going above and beyond the call of duty.
- Nominated for the Innovation award for introducing a new system to the department which resulted in a 20% time saving.

#### ABC CAREER SOLUTIONS, JOHANNESBURG March 2016 – January 2017

#### ☆ Front Office Intern

#### **Role Summary**

- · Provided information such as services offered and available products to customers.
- Engaged people in conversation in order to determine their specific reasons for visiting.
- Took calls and responded to inquiries.
- Received mail, checked recipient information, and distributed it to the right people.
- Routed calls to the right people within the company.
- Scheduled meetings and conferences in sync with executives' calendars.
- · Handled follow up meetings and appointments.
- Took dictation for memos and minutes and mailed out copies to the right personnel.
- Ensured that office supplies and equipment are always available and in good working order.
- · Created and maintained relationships with suppliers and vendors.
- · Ensured the cleanliness and maintenance of front desk areas.

#### Achievement

• Got offered a permanent position.

## **INTERESTS/HOBBIES**

- Tennis
- Hockey
- Gymnastics
- Baking
- Socializing

### REFERENCES

#### 



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