PETER SMITH

CHIEF INFORMATION OFFICER (CIO)

PROFILE

A tech-savvy, seasoned Chief Information Officer with strong business acumen leveraging over 2 decades of experience of creating business value through technology. I am well versed in implementing profound transformation of business and organisational activities, processes, competencies and models to fully leverage the changes and opportunities of a mix of digital technologies and their accelerating impact. I have a keen interest and understanding of Big Data Analytics, Business Intelligence, Reporting, and Data Warehousing. Proficient in ensuring optimum allocation and utilisation of technological resources. Skilled in building cross-functional teams, demonstrating exceptional communication skills, and making critical decisions during challenges.



CONTACTS

+27 82 123 0000 : **P**

pieter.smith@gmail.com : **E**

03 Long St, Sandton, South Africa : **A**

LANGUAGES

English

German

Spanish

Mandarin

EXPERIENCE

Strategic Planning

- Developing, championing, and enforcing short-term and long-term information technology strategy.
- Strategic planning of business growth objectives including setting up new policies and standards.
- Selecting and implementing suitable technology to streamline all internal operations and help optimise their strategic benefits.
- Addressing the disconnect between IT and internal business units by transforming IT into a consultative force that encourages collaboration while developing long term growth strategies.

Project Management

- Directing planning and project management of multiple strategic initiatives including selection and implementation of systems innovations or replacements, infrastructure improvements, risk management, data security and privacy controls.
- Project planning, software negotiations, software development, team-building, and rapid project implementation.
- Managing all departmental information technology projects and working with Project Managers on goal attainment.

Change Management

- Creating actionable deliverables for the five change management levers: communications plan, sponsor roadmap, coaching plan, training plan, resistance management plan.
- Applying a change management process and tools to create a strategy to support the adoption of the required changes.
- Applying a structured methodology and leading change management activities.
- Conducting impact analyses, assessing change readiness and identifying key stakeholders.
- Defining and measuring success metrics and monitoring change progress.

Systems Development

- Developing customer service platforms as well as internal personnel management systems.
- Implementing rigorous development and testing processes to decrease software defects.
- Designing and leading the development and implementation of business intelligence solutions.
- Improving software development process, upgrading servers and establishing consistent hardware and software standards to eliminate unstable, highly mixed operating environment.

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EDUCATION

2001
MASTER OF BUSINESS ADMINISTRATION
Henley Business School

1989
MSC IN COMPUTER SCIENCE
Stellenbosch University

1987
BSCHONS IN COMPUTER SCIENCE
Stellenbosch University

1985
BSC COMPUTER SCIENCE
Stellenbosch University

1982
GREY COLLEGE
Matric

SOCIAL

www.linkedin.com/in/pietersmith

IT SKILLS

- SAP
- VMware
- Java
- PHP
- iOS
- C++
- C#
- SQL

EXPERIENCE

Information Technology Management

- Maintaining the organisation's effectiveness and efficiency by defining, delivering, and supporting strategic plans for implementing information technologies.
- Directing technological research by studying organisation goals, strategies, practices, and user projects.
- Preserving assets by implementing disaster recovery and back-up procedures and information security and control structures.
- Recommending information technology strategies, policies, and procedures by evaluating organisation outcomes, identifying problems, evaluating trends, and anticipating requirements.

Human Capital Development

- Planning the implementation of new systems and providing training to IT professionals and other staff within the organisation.
- Leading full talent cycle programs across the company, to include onboarding, learning and performance management initiatives.
- Designing, developing and delivering blended training solutions for both groups and individuals.
- Devising and implementing efficient training and development strategy to fast-track onboarding of new employees.

CAREER HISTORY

Oct 2015 – Current

CHIEF INFORMATION OFFICER
Elite Career Solutions

Collaborate with other C-Suite officers and department heads to shape interdepartmental IT policy. Oversee all aspects of the design and deployment of corporate information systems. Improving responsiveness and ROI of efforts, increasing quality of work as defined by quicker development times and fewer software defects. Qualifying software improvement opportunities and overseeing the design and implementation of in-house software. Establishing a data warehouse providing customer access through a secure internet site.

Jan 2009 – Sept 2015

GROUP IT MANAGER
IT TECHNICIAN | JAN 1992 – APR 1996
IT MANAGER | MAY 1996 – DEC 2008
Tiger Brands

Directed operations for complex and advanced Information Technology environment. Managed, directly and indirectly, 17 personnel comprising of an IT Manager, Programmers, Programmer Analysts, and System Analysts. Executed the ongoing maintenance, development and implementation of IT projects. Aligned IT team with business units to develop business expertise and improved quality and responsiveness in support of new monthly work orders.

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ATTRIBUTES

- Strategist
- Technological
- Articulate
- Catalyst
- Organised
- Meticulous
- Procedural
- Innovative

REFERENCES

PETER JONES
OFFICE MANAGER | AMC CAREER SOLUTIONS

Phone : +27 82 111 2222

Email : Peter.smith@abc.co.za

CAREER HISTORY

May 1996 – Dec 2008

BARLOWORLD
IT Manager

Managed staff of 8 responsible for all business systems development including payroll, timekeeping, data modelling and request processing software. Served as the company liaison on IT matters. Represented the company throughout the entire sales process to ensure that internal IT capabilities were communicated effectively and implemented according to company standards. Assessed personnel requirements regarding the knowledge and skills needed to achieve performance goals that have been established.

Jan 1992 – Apr 1996

STANDARD BANK
IT Technician

Designed and customised technological systems and platforms to improve customer experience. Deployed hardware monitoring system including multi-tier paging alerts for system issues. Installed redundant servers and increased line capacity. Researched and prepared IT consulting contracts for third-party applications.

MILITARY SERVICE
SANDF | 1990 - 1991

PROFESSIONAL SKILLS

- Strategy Development & Execution
- Agile Project Management
- Enterprise Software Development
- Budgeting
- Business Intelligence
- Data Warehouse
- Big Data
- Digital Transformation
- SCRUM
- Agile Development
- Machine Learning
- Data Structures
- Debugging
- JIRA

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LEADERS IN CAREER BRANDING

A professional CV shows that you are serious about your career.

A professional CV helps you to stand out from other candidates.

A professional CV opens many doors of opportunity.

Tips

- If you are going to design your own CV ensure that you are consistent with your colours, structure, spacing, fonts and alignments for a more professional look.
- When writing your own CV remember to focus on your key competencies, achievements, language, tone, spelling, grammar, and to use the right keywords for ATS (Applicant Tracking Systems).

Get professional help to make certain that you have a document that is impressive and professional. We have helped thousands of people secure jobs through impressive career branding.



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