



CONTACT DETAILS

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03 Long Street, Sandton, South Africa

in www.linkedin.com/in/pietersmith

PERSONAL INFORMATION

• Nationality : South African

Gender : Male

LANGUAGES

• English

German

Spanish

Mandarin



EDUCATION

Henley Business School 2001

Master of Business Administration

Stellenbosch University

MSc in Computer Science

Stellenbosch University

BScHons in Computer Science

Stellenbosch University

BSc Computer Science

Grey College
1982
Matric

Peter Smith

Chief Information Officer (CIO)

PERSONAL SUMMARY

A tech-savvy, seasoned Chief Information Officer with strong business acumen leveraging over 2 decades of experience of creating business value through technology. I am well versed in implementing profound transformation of business and organisational activities, processes, competencies and models to fully leverage the changes and opportunities of a mix of digital technologies and their accelerating impact. I have a keen interest and understanding of Big Data analytics, Business Intelligence, Reporting, and Data Warehousing. Proficient in ensuring optimum allocation and utilisation of technological resources. Skilled in building cross-functional teams, demonstrating exceptional communication skills, and making critical decisions during challenges.

EXPERIENCE

Strategic Planning

- Developing, championing, and enforcing short-term and long-term information technology strategy.
- Strategic planning of business growth objectives including setting up new policies and standards.
- Selecting and implementing suitable technology to streamline all internal operations and help optimise their strategic benefits.
- Addressing the disconnect between IT and internal business units by transforming IT into a consultative force that encourages collaboration while developing long term growth strategies.

Project Management

- Directing planning and project management of multiple strategic initiatives including selection and implementation of systems innovations or replacements, infrastructure improvements, risk management, data security and privacy controls.
- Project planning, software negotiations, software development, team-building, and rapid project implementation.
- Managing all departmental information technology projects and working with Project Managers on goal attainment.

Change Management

- Creating actionable deliverables for the five change management levers: communications plan, sponsor roadmap, coaching plan, training plan, resistance management plan.
- Applying a change management process and tools to create a strategy to support the adoption of the required changes.
- · Applying a structured methodology and leading change management activities.
- Conducting impact analyses, assessing change readiness and identifying key stakeholders.
- Defining and measuring success metrics and monitoring change progress.

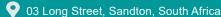
Systems Development

- Developing customer service platforms as well as internal personnel management systems.
- Implementing rigorous development and testing processes to decrease software defects.
- Designing and leading the development and implementation of business intelligence solutions.
- Improving software development process, upgrading servers and establishing consistent hardware and software standards to eliminate unstable, highly mixed operating environment.

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KEY SKILLS

- Strategy Development & Execution
- · Agile Project Management
- Enterprise Software Development
- Budgeting
- · Business Intelligence
- Data Warehouse
- · Big Data
- Digital Transformation
- SCRUM
- Agile Development
- Machine Learning
- Data Structures
- Debugging
- JIRA

ATTRIBUTES

- Strategist
- Technological
- Articulate
- Catalyst
- Organised
- Meticulous
- Procedural
- Innovative

IT SKILLS

• SAP

VMware

Java

PHPiOS

• C++

• C#

• SQL

Javascript



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REFERENCES

Available on request

Peter Smith

Chief Information Officer (CIO)

EXPERIENCE

Information Technology Management

- Maintaining the organisation's effectiveness and efficiency by defining, delivering, and supporting strategic plans for implementing information technologies.
- Directing technological research by studying organisation goals, strategies, practices, and user projects.
- Preserving assets by implementing disaster recovery and back-up procedures and information security and control structures.
- Recommending information technology strategies, policies, and procedures by evaluating organisation outcomes, identifying problems, evaluating trends, and anticipating requirements.

Human Capital Development

- Planning the implementation of new systems and providing training to IT professionals and other staff within the organisation.
- Leading full talent cycle programs across the company, to include onboarding, learning and performance management initiatives.
- Designing, developing and delivering blended training solutions for both groups and individuals.
- Devising and implementing efficient training and development strategy to fasttrack onboarding of new employees.

CAREER HISTORY

ELITE CAREER SOLUTIONS

OCTOBER 2015 – CURRENT

CHIEF INFORMATION OFFICER

Summary

Collaborate with other C-Suite officers and department heads to shape interdepartmental IT policy. Oversee all aspects of the design and deployment of corporate information systems. Improving responsiveness and ROI of efforts, increasing quality of work as defined by quicker development times and fewer software defects. Qualifying software improvement opportunities and overseeing the design and implementation of in-house software. Establishing a data warehouse providing customer access through a secure internet site.

TIGER BRANDS

i JANUARY 2009 – SEPTEMBER 2015

GROUP IT MANAGER

Summary

Directed operations for complex and advanced Information Technology environment. Managed, directly and indirectly, 17 personnel comprising of an IT Manager, Programmers, Programmer Analysts, and System Analysts. Executed the ongoing maintenance, development and implementation of IT projects. Aligned IT team with business units to develop business expertise and improved quality and responsiveness in support of new monthly work orders.





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Chief Information Officer (CIO)

CAREER HISTORY

BARLOWORLD
 MAY 1996 – DECEMBER 2008

IT MANAGER



Managed staff of 8 responsible for all business systems development including payroll, timekeeping, data modelling and request processing software. Served as the company liaison on IT matters. Represented the company throughout the entire sales process to ensure that internal IT capabilities were communicated effectively and implemented according to company standards. Assessed

personnel requirements regarding the knowledge and skills needed to achieve performance goals that have been established.

STANDARD BANK

[i] JANUARY 1992 – APRIL 1996

IT TECHNICIAN



Designed and customised technological systems and platforms to improve customer experience. Deployed hardware monitoring system including multi-tier paging alerts for system issues. Installed redundant servers and increased line capacity. Researched and prepared IT consulting contracts for third-party applications.

SANDF

1990 - 1991

MILITARY SERVICE



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Leading brands

Standard Bank

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